# MANNAR THIRUMALAI NAICKER COLLEGE PASUMALAI, MADURAI- 625 004

(An Autonomous Institution Affiliated to Madurai Kamaraj University)

(Re-accredited with 'A' Grade by NAAC)



# B.Com., (CP)

# SYLLABUS AND REGULATIONS

UNDER CHOICE BASED CREDIT SYSTEM (CBCS) (For those who joined during 2019-2020 and after)

### **Eligibility for Admission**

Candidates seeking admission to the B.Com (CP) Degree course must have the Higher Secondary Education, (should have studied Commerce and Accountancy in HSC) of the Government of Tamil Nadu or any other state or its equivalent qualification.

#### **Duration of the course**

The duration of the course shall be three academic years comprising six semesters with two semesters in each academic year.

### Subjects of Study

- Part I : Tamil/ Aluvalaga Melanmai and Kappeedu- Kotpadugalum Nadaimuraikalum
- Part II : English

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Part III

- 1. Core Subjects
- 2. Allied Subjects
- 3. Electives

Part IV

- 1. Non Major Electives
- 2. Skill Based Subjects
- 3. Environmental Studies
- 4. Value Education
- Part V

Extension activities

#### The scheme of Examination

:

The components for continuous internal assessment are:

Two tests and their average	15 marks
Seminar /Group discussion	5 marks
Assignment	5 marks
Total	25 marks

#### Pattern of the questions paper for the continuous Internal Assessment

#### (For Part I, Part II, Part III, NME & Skilled Paper in Part IV)

The components for continuous inte Part –A	rnal assessment are:		
Six multiple choice questions (answ	er all)	6 x01=0	6 Marks
Part –B			
Two questions ('either or 'type)		2 x 07=1	4 Marks
Part –C			
One question out of two		1 x 10 =1	0 Marks
	Total		0 Marks
	Total		
Pattern of the question paper for the	Summative Examinati	ons:	
Note: Duration- 3 hours			
Part –A			
Ten multiple choice questions		10 x 01	= 10 Marks
No Unit shall be omitted: not more t	han two questions from	n each unit	t.)
Part –B			
Five Paragraph questions ('either	. or' type)	5 x 07	= 35 Marks
(One question from each Unit)			
Part –C			
Three Essay questions out of five		3 x 10	=30 Marks
(One question from each Unit)		0 11 10	001010110
(one question from each only)			
	Total		75 Marks

# **Minimum Marks for a Pass**

40% of the aggregate (Internal +Summative Examinations). No separate pass minimum for the Internal Examinations.

27 marks out of 75 is the pass minimum for the Summative Examinations.

# **PROGRAMME EDUCATIONAL OBJECTIVES (PEO)**

After the Completion of this Programme the graduates will able to

PEO 1	Acquire and enhance accounting skills and to attain professional expertise by
	being competent, creative and ever ready to accept new and Challenging roles
	in Industry and Academics.
PEO 2	Specialize in the courses and acquire practical exposures which would equip
	them to face the modern-day challenges in commerce as well as the Secretarial
	field.
PEO 3	Demonstrate team spirit, soft skills and values to learn and adapt Changes
	throughout their professional career.
PEO 4	Absorb the entrepreneurial traits in order to embrace innovative opportunities
	by applying emerging technology, leadership in the process of startup business.
PEO 5	Demonstrate communicative skill and computer skill to update themselves for
	the competitive examinations.

# **PROGRAMME OUTCOMES (PO)**

Successful completion of (after three years) B.Com (CS) Programme, the students are expected to

<b>PO 1</b>	Effective Communication: Communicate effectively on complex corporate
	activities in association with corporate community and with society at large.
PO 2	Ethics: Apply ethical principles and commit to corporate ethics, responsibilities
	and norms of the corporate practices.
<b>PO 3</b>	<b>Environment:</b> Manage personnel to meet changing organizational needs in a
	business environment. Evaluate the implications of changing environmental
	factors on organizational choices within a global environment.
PO 4	Self Directed: Recognize the need for and have the preparation and ability to
	engage in independent and lifelong learning. Able to motivate and direct
	themselves to face the complex corporate challenges.

# PROGRAM SPECIFIC OUTCOMES (PSO)

PSO 1	To prepare learners to face modern day challenges in the corporate world by providing
	practical exposure.
PSO 2	To acquire an in – depth grounding in the fundamentals of Accounts, Commerce,
	Finance, Management, Law, Entrepreneurial Development and Income Tax.
PSO 3	To develop the young entrepreneurs with the knowledge of RBI, SEBI, MSME and
	business ethics.
PSO 4	To enable the students to enter accounting voucher entries including advance voucher
	entries, reconcile bank statement, accrual adjustments, and also print financial statements,
	etc. in Tally ERP.9 and to prepare tax forms for individuals and sole proprietorship.
PSO 5	To build in eligible candidates' competent understanding of the overall functioning of
	industries and businesses.

	SEMESTER-I					
Subject Code	Title of the Paper	Hours/ Week	Credit	Max. Marks CA	Max. Marks SE	Total
18UTAG11	<b>Part I – Tamil</b> தற்கால கவிதையும் உரைநடையும்	6	3	25	75	100
18UBEG11	<b>Part II – English</b> Business English – I	6	3	25	75	100
19UCPC11	<b>Part III – Core</b> Financial Accounting - I	5	4	25	75	100
19UCPC12	Business Environment and Entrepreneurship	5	4	25	75	100
19UCPA11	Part III – Allied General Economics	6	4	25	75	100
18UEVG11	<b>Part IV – Mandatory</b> Environmental Studies	2	2	25	75	100
	Total	30	20	150	450	600

	SEMESTER-II					
Subject Code	Title of the Paper	Hours /Week	Credit	Max. Marks CA	Max. Marks SE	Total
18UTAG21	<b>Part I – Tamil</b> பக்தி இலக்கியமும் நாடகமும்	6	3	25	75	100
18UBEG21	<b>Part II – English</b> Business English – II	6	3	25	75	100
19UCPC21	<b>Part III – Core</b> Financial Accounting II	5	5	25	75	100
19UCPC22	Business Laws	5	5	25	75	100
19UCPA21	Part III – Allied Modern Banking	6	5	25	75	100
18UVLG21	<b>Part IV – Mandatory</b> Value Education	2	2	25	75	100
	Total	30	23	150	450	600

	SEN	IESTER	-III			
Subject Code	Title of the Paper	Hour s/Wee k	Credi t	Max. Marks CA	Max. Marks SE	Total
18UTAG31	<b>பகுதி–I: தமிழ்</b> காப்பிய இலக்கியமும் சிறுகதையும்	6	3	25	75	100
19UBEG31	<b>Part II – English</b> Business English – III	6	3	25	75	100
19UCPC31	Part III – Core Corporate Accounting	5	5	25	75	100
	Company Law and Secretarial practice	5	5	25	75	100
19UCPA31	Part III – Allied Cost Accounting	4	4	25	75	100
19UCPS31	Part IV – Skill Personality Development	2	2	25	75	100
19UCPN31	<b>Part IV – NME</b> Company Law	2	2	25	75	100
	Total	30	24	175	525	700

	SEI	MESTER	-IV			
Subject Code	Title of the Paper	Hours /Week	Credit	Max. Marks CA	Max. Marks SE	Total
18UTAG41	<b>பகுதி–I: தமிழ்</b> பழந்தமிழ் இலக்கியமும் புதினமும்	6	3	25	75	100
19UBEG41	Part II – English Business English – IV	6	3	25	75	100
19UCPC41	Part III – Core Advanced Corporate Accounting	5	5	25	75	100
19UCPC42	Management Accounting	5	5	25	75	100
19UCPA41	Part III Alliad	4	4	25	75	100
19UCPS41	<b>Part IV –Skill</b> Fundamentals of Computer	2	2	25	75	100
19UCPN41	Part IV – NME Secretarial Practice	2	2	25	75	100
18UEAG40- 18UEAG49	<b>Part - V</b> Extension Activities	0	1	25	75	100
	Total	30	25	200	600	800



Programme	: B.Com (Corporate Secretaryship)	Part II	: English
Semester	:I	Hours	: 06
Sub Code	: 18UBEG11	Credits	:03

### **BUSINESS ENGLISH – I**

COURSE	UTCOMES						
	er to the four essential aspects of communication skills namely, listening, Speaking,						
Rea	Reading and Writing and thereby create a congenial class room atmosphere, leaving enough scope for confident interactions and free flow of individual thoughts.						
	uip students to effectively acquire skills in reading, writing, comprehension and unication, as also to use electronic media for business communication.						
CO3: This	aper will helps students to develop verbal and non-verbal communication skills g emphasis on the practical applications of both.						
	tivate them to enjoy and learn parts of speech and other rules in Grammar.						
UNIT I	<b>BASICS OF COMMUNICATION:</b> Meaning, Importance, Objectives and Principles of Communication. Media of Communication – Written, Oral, Face-to-face, Visual, Audio, Audio-Visual, Computer based and Silence. Types of communication – Downward, Upward, Horizontal, Grapevine and Consensus. Barriers to communication – Physical, Semantic, Socio Psychological, Different comprehension of reality and Wrong choice of						
	Medium. Measures to overcome the Barriers to Communication.						
UNIT II	<b>BUSINESS LETTERS:</b> Need, Functions and Kinds. Effective Business Letters – Importance, Essentials and How to write it. Layout of Business Letters – Style/Form and Structure/Parts. Job Application Letters and Resume.						
UNIT III	<ul> <li>GRAMMAR <ol> <li>Noun</li> <li>Pronoun</li> <li>Adjectives.</li> <li>Adverbs.</li> <li>Adverbs.</li> <li>Articles.</li> <li>Verbs- Transitive and Intransitive; Regular and Irregular. Auxiliary Verb.</li> <li>Conjunction.</li> <li>Tag Questions.</li> </ol></li></ul>						
UNIT IV	COMPOSITION						

		<ol> <li>Reading Comprehension.</li> <li>Précis Writing.</li> <li>Note Making.</li> </ol>
UNIT V	:	ESSAY WRITING
		<ol> <li>Science &amp; Technology</li> <li>Trade, Business &amp; Commerce</li> <li>Burning Issues</li> </ol>

### **Text Book**

- 1. R.S.N.PILLAI BAGAVATHI, **Modern Commercial Corespondence**, S.Chand & Company Pvt. Ltd., Ram Nagar, New Delhi 110 055.
- 2. G. RADHAKRISHNA PILLAI, Emerald English Grammar & Composition, Emerald Publishers, Chennai, 2008.

- 1. Rajendra Pal and J.S. Korlahalli, **Essentials of Business Communication**, Sultan Chand & Sons, 23, Daryaganj, New Delhi 110002.
- 2. Urmila Rai and S.M.Rai, **Business Communication**, Himalaya Publishing House, 'Ramdoot' Dr.BhaleraoMarg, Girgaon, Mumbai 400 004.
- 3. Varinder Kumar and Bodh Raj, **Business Communication**, Kalyani Publishers, 1, Mahalakshmi Street, T.Nagar, Chennai 600 017.
- 4. K.Chellappan, Creative Communication, Emerald Publishers, Chennai, 2008.



Class	: B.Com (Corporate Secretaryship)	Part III	: Core
Semester	:I	Hours	: 05
Subject Code: 19UCPC11		Credits	:04
	FINANCIAL ACCOUNTI	NG - I	

**Course Outcomes:** On successful completion of the course, the students will be able to **CO1:** Make them understand Accounting concepts and principles, rules etc.

**CO2:** Enables the students to understand the need for making adjustments while preparing final accounts of a sole trader.

- CO3: Give a comprehensive understanding of the system of financial accounting.
- CO4: Know the methods of Depreciation and solving the problems.
- **CO5:** Prepare the bank reconciliation statement.
- **UNIT I** Accounting: Meaning, Scope of Accounting Accounting Concepts and Conventions –Single Entry-Double Entry System Books of Prime Entry Preparation of Journal, Subsidiary Books, Ledger Accounts and Trial Balance.
- **UNIT II** Final Accounts of Sole Proprietorship: Trading Account Profit and Loss Account Balance Sheet Adjustment Entries –Fundamental of errors including rectification Classification of Errors Suspense Account.
- **UNIT III Bank Reconciliation Statement:** Meaning Causes for the difference between Cash Book and Pass Book.
- **UNIT IV** Accounting of Non-trading concerns: Preparation of Receipts and Payments Account, Income and Expenditure Account Differences between Receipts and Payments account and Income and Expenditure Account.
- UNIT V Depreciation Accounting Meaning Scope Objectives Methods Straight Line Method – Diminishing Balance Method- Change in method of depreciation – Sinking Fund Method – Annuity Method – Revaluation Method.

# 80% of marks must be allotted to problem solving questions.20% of marks must be allotted to Theory questions.

#### **Text Book:**

1. T.S.Reddy, A.Murthy, 2015, Advanced Accountancy, Vol.I, Margham Publications, Chennai

- 1. R.L.Gupta & M. Radaswamy, 2015, Advanced Accountancy, Vol.I, Sultan Chand & Sons, New Delhi.
- 2. S.P. Jain, K.L. Narang, 2016: Advanced Accountancy, Vol.I Kalyani Publishers, Ludhiana



Class	: B.Com (Corporate Secretaryship)	Part III	: Core
Semester	:I	Hours	: 05
Subject Code : 19UCPC12		Credits	:04

# BUSINESS ENVIRONMENT AND ENTREPRENEURSHIP

Course Outcomes: On successful completion of the course, the students will be able to

- **COI**: Enable the learners to know about the factors influencing the business.
- CO2: Know the various forms of business and how to start the business.
- CO3; Familiarize with the types of institution for support of entrepreneurs.
- CO4: Understand the procedure to start the new venture.
- **CO5** : Learn the concept and types of entrepreneurs.
- **Unit I** Business Environment: Meaning and Importance External factors affecting business Economic, Political, Legal, Social, Competitive, Ecological and Technological factors SWOT Analysis.
- **Unit II** Forms of Business organization Emerging Trends in Business Concepts Business process Outsourcing – E-Commerce – M-Commerce.
- **Unit III** Introduction to Concept of Entrepreneurship Traits of Entrepreneur Types of Entrepreneurs -Distinction between Entrepreneur and Manager Entrepreneurship and Intrapreneurship.
- **Unit IV** Starting of Micro, Small and Medium Enterprises- Identifying a suitable business opportunity Preliminary evaluation.
- **Unit V** Institutional support to entrepreneurs: DIC SISI SIDCO SIPCOT NIESBUD EDII Institutional Finance to Entrepreneurs IFCI IDBI SFC TIIC.

# **Text Book:**

- 1. E.Gordon and K.Natarajan, Entrepreneurship Development, Himalaya Publishing House, New Delhi, 2014.
- 2. C. B.Gupta, **Business Environment**, Sultan Chand & Sons Pvt., Ltd, New Delhi, 2013 **Reference Books:** 
  - 1. Gupta. C.B and Srinivasan, N.P., **Entrepreneurial Development**, Sultan Chand and Sons, New Delhi,2013
  - 2. Francis Cherunilam, **Business Environment Text and Cases**, Himalaya Publishers, New Delhi, 2008.



Class	: B.Com (Corporate Secretaryship)	Part III	: Allied
Semester	:I	Hours	:06
Subject Code	: 19UCPA11	Credits	:04
	CENEDAL ECONOMICS		

#### GENERAL ECONOMICS

**Course Outcomes:** On successful completion of the course, the students will be able to

- **CO1**: Acquire knowledge in the economic principles.
- CO2: Learn about the basic objective and basic economic concepts.
- CO3: Know the production and its functions.
- CO4: Learn various markets and Pricing strategy.
- CO5: Determination of perfect competition and monopoly.

### I. Introduction

Economics - Meaning -Definition -Nature - Scope -Micro and Macro Economics -Positive and Normative - Central Problem of Economics - Economic System.

### **II** .Theory of Demand and Supply

Meaning and Determinants of Demand - Law of Demand - Elasticity of Demand - Price -Income and Cross elasticity - Marshall's Indifference curve approach - Meaning -Determinants of supply -Law of supply - Elasticity of supply.

#### **III. Production and Cost**

Production - Meaning - Production Function - Factors of Production - Laws of Production - Law of Variable Proportions - Laws of returns to scale.

#### **IV. Cost Analysis**

Different Cost Concepts: opportunity cost -Real Cost -Money Cost -Explicit and Implicit Cost -Fixed cost - Variable cost - Total cost - AFC - AVC - TC - MC.

#### V. Markets & Pricing strategy

Various Forms of Markets: Meaning - Price Determination in Perfect Competition -Monopoly - Duopoly - Monopolistic Competition and Oligopoly.

#### **Text Books:**

- 1. Ahuja H.L. Business Economics: S.Chand and Co. New Delhi. 2007.
- 2. Koutsoyiannis : Modern Micro Economics : Macmillan, New Delhi. 2009

- 1. D.M. Mithani, G.K. Murthy: Fundamentals of Business Economics. Himalaya Publishing House, New Delhi. 2011.
- 2. R.Kaveri and others : Managerial Economics : S.Chand and Co. New Delhi. 2010.



Programme	:B.Com(Corporate Secretaryship)	Part II	: English
Semester	: 11	Hours	: 06
Sub Code	:18UBEG21	Credits	:03

# **BUSINESS ENGLISH – II**

COURSE	00	JTCOMES
Rea eno CO2: To d con CO3: This plac CO4: To e	idii ugl equ nm s p cing ena	r to the four essential aspects of communication skills namely, Listening, Speaking, ng and Writing and thereby create a congenial class room atmosphere, leaving h scope for confident interactions and free flow of individual thoughts. hip students to acquire skills effectively in reading, writing, comprehension and unication, and also to use electronic media for business communication. aper will help students to develop verbal and non-verbal communication skills g emphasis on the practical applications of both. ble the learners to apply grammatical knowledge in spoken English and written h with the grammatical structure.
UNIT I	:	<b>BUSINESS COMMUNICATIONS:</b> Enquiries and Replies – Offers and Quotations – Orders and their execution. Credit and Status Enquiries – Complaints and Adjustments – Collection Letters – Sales Letters – Circular Letters.
UNIT II	:	<b>INSTITUTIONAL LETTERS</b> Bank and Insurance Letters, Import and Export Business Letters, Agency Letters.
UNIT III	:	PUBLIC LETTERS Letter to the Editor, Representations and Requests.
UNIT IV	:	CDAMMAD
UNIT V	:	<ol> <li>Report Writing.</li> <li>Dialogue Writing.</li> </ol>
		3. Drafting an Email.

# **Text Book**

- 1. R.S.N.PILLAI BAGAVATHI, **Modern Commercial Corespondence**, S.Chand & Company Pvt. Ltd., Ram Nagar, New Delhi 110 055.
- 2. G. RADHAKRISHNA PILLAI, Emerald English Grammar & Composition, Emerald Publishers, Chennai, 2008.

- 1. Rajendra Pal and J.S. Korlahalli, **Essentials of Business Communication**, Sultan Chand & Sons, 23, Daryaganj, New Delhi 110002.
- 2. Urmila Rai and S.M.Rai, **Business Communication**, Himalaya Publishing House, 'Ramdoot' Dr.BhaleraoMarg, Girgaon, Mumbai 400 004.
- Varinder Kumar and Bodh Raj, Business Communication, Kalyani Publishers, 1, Mahalakshmi Street, T.Nagar, Chennai – 600 017.
- 4. K.Chellappan, Creative Communication, Emerald Publishers, Chennai, 2008.



Class	: B.Com (Corporate Secretaryship)	Part III	: Core
Semester	: II	Hours	: 05
Subject Code : 19UCPC21		Credits	: 05

# FINANCIAL ACCOUNTING - II

#### **Course Outcomes:**

#### On successful completion of the course, the students will be able to

- **CO1**: Give a Comprehensive understanding of the system of partnership accounting.
- CO2: Train the students in preparing various systems in Partnership Firm.
- CO3: Study accounting Treatment of Admission, Retirement and Death.
- **CO4**: Understand the accounting procedures for Branch account.

**CO5**: Know the techniques of consignment account.

- **Unit I** Partnership Accounts– Introduction–Partnership Deed–Profit and Loss Appropriation Accounts– Fixed Capital Account– Fluctuating capital account–Interest on capital– Interest on drawings.
- **Unit –II** Admission of a Partner– Calculation of Profit sharing ratio Revaluation of assets and Liabilities Accounting treatment of Goodwill Treatment of accumulated profits and losses Adjustment of Capital.
- **Unit- III** Retirement of a Partner Gaining Ratio Revaluation of Assets and Liabilities Treatment of Goodwill Admission cum Retirement –Death of a partner.
- **Unit -IV** Branch accounts: Dependent branch- Debtors system-stock and debtor system- Final account system- whole sale system- whole sale branch- Independent branch Excluding Foreign branch.
- **Unit V** Consignment Accounts: Important terms -normal loss abnormal loss Valuation of unsold stock.

#### 80% of marks must be allotted to problem solving questions. 20% of marks must be allotted to Theory questions.

#### **Text Book:**

1. T.S.Reddy and A.Murthy, Advanced Accountancy, Margham Publishers, Chennai 2014.

- 1. R.L.Gupta and V.K.Gupta, Financial Accounting Volume 1, Sultan Chand and Sons, New Delhi, 2014.
- 2. S.P.Jain and K.L.Narang, Financial Accounting, Kalyani Publishers, New Delhi, 2014.



Class	: B.Com (Corporate Secretaryship)	Part III	: Core
Semester	: II	Hours	: 05
Subject Code: 19UCPC22		Credits	: 05
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#### **BUSINESS LAWS**

#### **Course Outcomes:**

### On successful completion of the course, the students will be able to:

- CO1: Make the students understand the Basic concepts of business laws.
- CO2: Explain the provisions of the Indian Contract Act and Sale of Goods Act .
- CO3: Describe the provisions of the Limited Liability Partnership (LLP) Act, 2008.
- **CO4:** Familiarize with the subjects meant for ACS Executive Programme.
- CO5: Solving various problems in the business.
- UNIT- I The Indian Contract Act, 1872 : Law Object of Law Branches of Law Business Law - Contract – meaning – essential elements of a valid contract classification of contracts - offer and acceptance – consideration – legality of object and consideration – capacity of parties – free consent.
- **UNIT- II Essential elements of a valid contract** Consensus ad-idem. Proposal and acceptance-Conclusion of contract-Lawful consideration -Capacity of partners free consent-Mistake --misrepresentation- Fraud, coercion and undue influence-lawful Object.
- **UNIT- III Special contracts:** Indemnity and Guarantee- Rights of surety-Discharge of surety-Agency-features of agency, creation of agency ,agents, authority, kinds of agents ,rights and duties of agents and principal, termination of agency.
- UNIT- IV The Sale of Goods Act, 1930 : Contract of Sale Essentials of a contract of sale Sale Vs agreement to sell- Formation and Performance of the contract of sale conditions and warranties Rules regarding Transfer of property Doctrine of Caveat Emptor rights of an unpaid seller.
- UNIT- V Limited Liability Partnership (LLP) Act, 2008 : Definitions Origin LLP in India - Salient features of LLP - Difference between LLP and partnership - LLP Vs Company - LLP agreement - Incorporation by registration - Registered office of LLP – Advantages and Disadvantages of LLP.

#### Text Book:

1. **ND Kapoor**, Business Law, Sultan Chand & Sons Educational Publishers, New Delhi, 2015.

- 1. ND Kapoor, , Elements of Mercantile Law, Sultan Chand & Sons Publishers, New Delhi, 2015.
- 2. R.S.N Pillai & Bagavathi, , Business Law, S.Chand & Co Pvt Ltd. Delhi, 2015.

Part III

Hours

Credits

: Allied

:06

:05



#### MANNAR THIRUMALAI NAICKER COLLEGE (Autonomous) DEPARTMENT OF B.COM (CORPORATE SECRETARYSHIP) (For those who joined in 2019-2020and after)

Class : B.Com (Corporate Secretaryship) Semester : II

Subject Code: 19UCPA21

**MODERN BANKING** 

# **Course Outcomes:**

# On successful completion of the course, the students will be able to:

- CO1: Make the students learn about banking procedures. .
- **CO2**: Familiarize with the banking system and demonetization.
- CO3: Evaluate new banking practices, ombudsman.
- CO4: Know the thorough knowledge about digital banking system.
- CO5: Understand the various types of deposits.

### UNIT I

**Introduction of banking**: Definition-Features- classification of banks- Banking system-Banks and economic development.

### UNIT II

**Commercial Banks**: Meaning – Functions - Accepting deposits - Lending of funds - Central Bank – Role – Functions - Monetary Policy in India – Demonetization.

#### UNIT III

**Opening of an account:** Types of Deposit Account - Types of Customers (Individuals, Firms, Trust and Companies) - Cheques - Definition - Endorsement - Kinds of Endorsement.

# UNIT IV

**Banking Sector Reforms**: Non-Performing assets - Capital adequacy Norms -Banking Ombudsman Scheme.

#### UNIT V

**E-Banking :** Internet Banking - Mobile Banking - Telephone Banking - ATM - debit Cards and credit Cards, RTGS-NEFT

#### **Text Book:**

1. E.Gorden K.Natarajan, Banking Theory Law and Practice, Himalaya Publishing House, New Delhi, 2014.

- 1. S.Natarajan, R.Parameswaran, Indian banking, S.Chand and co.ltd, 2013
- 2. S.Gurusamy, Merchant Banking, M/S Vijay Nicole Imprints, Chennai, (2014).